TeleDentix communicator

TELEDENTISTRY SOFTWARE FOR THOSE WHO DON'T WANT TO COMPROMISE

The need to limit dental treatment to emergency appointments due to the COVID – 19 outbreak vastly accelerated dentists' interest in the ability to offer secure videoconferencing. Because of the explosion in the use of telemedicine, patients have become comfortable with, and even expect, the safety and convenience of remote appointments. For providers, whether it's a new patient consultation, emergency consultation or answering the question of an existing patient, secure videoconferencing offers a way to maintain contact without physically touching the patient.

Because of the overwhelming interest, numerous software vendors are claiming to offer teledentistry solutions. Many are untested or require a cobbling together with other software products. It is confusing. Virtual Dental Care has been in the teledentistry software business for over 3 years. One of its offerings is Teledentix Communicator, which has been optimized for provider-to-patient synchronous and asynchronous communications, is a great choice for the dentist who wants a complete and well-tested solution.

The following list highlights some of Teledentix Communicator's capabilities, and it can also serve as checklist of questions to ask other teledentistry software companies.

- Appointment can be done in real-time or scheduled.
- Patients can schedule various types of video consultations, e.g., new patient consult, emergency consult, ortho consult, denture consult, etc.
- Appointment types and appointment length, which can vary by appointment type, are user-configured and in some cases are integrated with the practice's dental practice management application. Teledentix can support multiple locations for a group or DSO, and multiple providers at the multiple locations
- Providers can set fees by appointment type and collect via credit card prior to the appointment.
- Upon booking the appointment, the patient is registered automatically in Teledentix and has access to a secure patient portal for: launching the videoconference, re-scheduling or cancelling appointments, reviewing and downloading records, receiving secure communications, including treatment-specific educational materials
- Patient fills out and signs user-defined online registration forms, e.g., demographic information, health history, insurance information, HIPAA consent form, etc.
- Appointment confirmation is sent via text/email. Appointment reminders are sent via text/email.
- Referrals to other providers can be made and managed within the application.
- Patient record, including provider notes, treatment recommendations, any uploaded images and documents, a recording of the videoconference, are all easily available for export to the practice management application, if desired. If integrated with Teledentix, the upload is automated.
- Access to the application for patients and providers is available via PC, Android and iOS mobile devices.

Teledentix Communicator is an all-in-one provider-to-patient teledentistry software solution. It doesn't require comprise or the piecing-together of several different solutions.

Teledentix Communicator is not designed to replace any existing traditional practice management application, but to supplement it. Some practice management integrations are already complete or underway, and many more will be added soon.

For more information on Virtual Dental Care, contact:

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